

## COMMISSIONING

### Maximum Temperature Setting

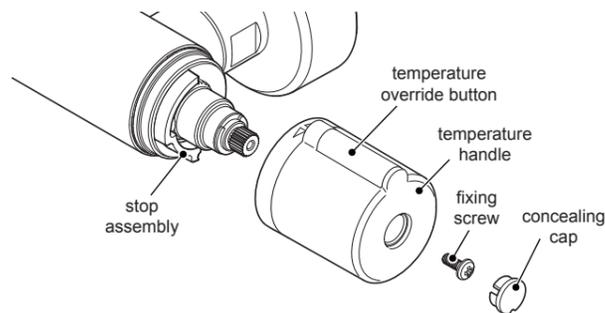
Follow this procedure to check and adjust the temperature before using the shower for the first time. **Make sure that all users are familiar with the operation of the shower. This guide is the property of the homeowner.**

The shower's safe hot temperature has been preset to 39°C, but may require adjustment for the following reasons:

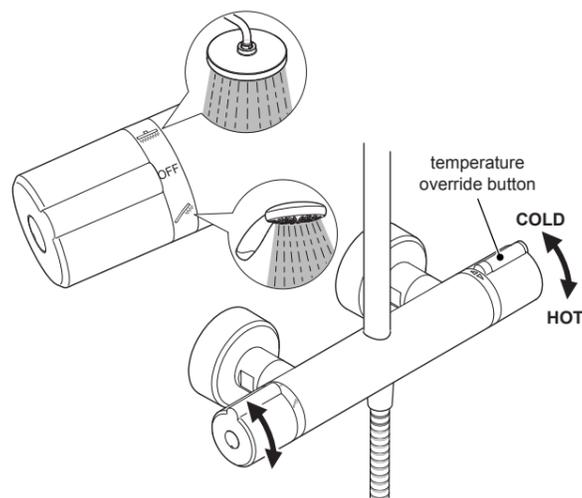
- To reset to a comfortable temperature (may be required to suit your home's plumbing system).
- To suit your showering preference.

The following procedure requires a constant supply of hot water at a minimum temperature of 55°C.

- Turn the shower **ON** to full flow.
- Turn to full hot **WITHOUT** pressing the override button. Allow the temperature and flow to stabilise. This represents a safe hot temperature to shower with.
- Press and hold the override button and turn the handle further until it stops. Allow the temperature and flow to stabilise. This is the maximum hot temperature.
- Turn the temperature handle back to the override position.
- To set the temperature either warmer or cooler, keep the handle at the override position and remove the concealing cap and the fixing screw.
- Carefully remove the temperature handle without moving the stop assembly.
- Refit the handle so that the lever is in approximately the 1 O'clock position.
- Turn the handle to adjust either warmer or cooler. Wait for the temperature to stabilise between each adjustment and test the showering temperature is comfortable. Continue to adjust the temperature until you have a safe and comfortable shower for the override position.
- Refit the handle to the 12 O'clock position. Refit the fixing screw and the concealing cap. Check the operation of the override button.



## OPERATION



### Adjusting the Flow

Use the flow handle to turn the shower on/off and select either the overhead or the showerhead.

### Adjusting the Temperature

Use the temperature handle to make the shower warmer or cooler. For safety reasons, the temperature is limited by an override stop. To obtain a higher temperature, press and hold the override button and continue to turn.

## USER MAINTENANCE

### WARNING! PLEASE OBSERVE THE FOLLOWING TO REDUCE THE RISK OF INJURY OR PRODUCT DAMAGE:

- DO NOT** allow children to clean or perform any user maintenance to the shower unit without supervision.
- If the shower is not to be used for a long period, the water supply to the shower unit should be isolated. If the shower unit or pipework is at risk of freezing during this period, a qualified, competent person should drain them of water.

### Cleaning

Many household cleaners contain abrasives and chemical substances, and should not be used for cleaning plated or plastic fittings. These finishes should be cleaned with a mild washing up detergent or soap solution, and then wiped dry using a soft cloth.

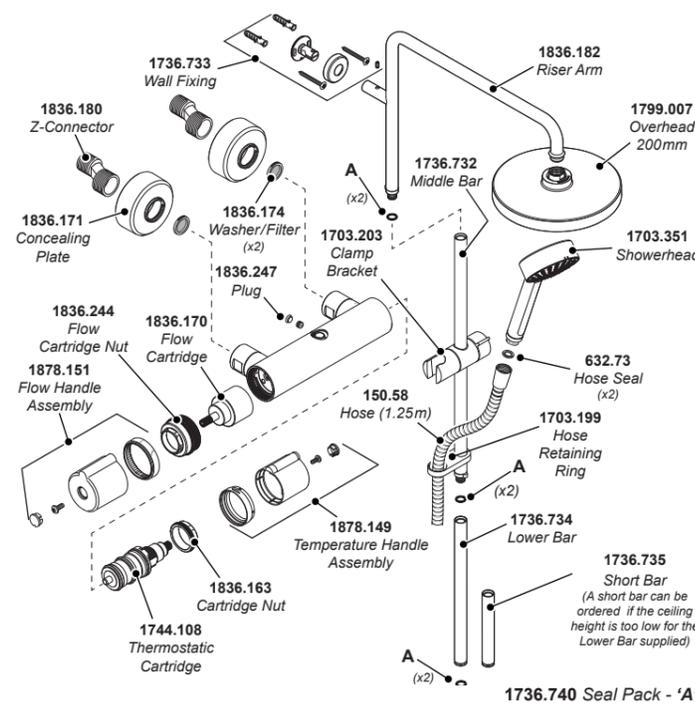
**Important! The showerhead must be descaled regularly**, keeping the showerhead clean and free from limescale will ensure that your shower continues to give the best performance. Limescale build up can restrict the flow rate and may cause damage to your shower.

## FAULT DIAGNOSIS

If you require a Mira trained service engineer or agent, refer to '**Customer Service**'.

Symptom	Cause/Rectification
Water too hot or too cold	Inlets reversed (hot supply to cold inlet of shower unit), rework inlet pipework. Check the washer/filters are not blocked. Check the maximum temperature setting (If you have a combination type boiler it may not be producing sufficient hot water at the desired flow rate). Fit a flow regulator to the outlet of the shower unit. Installation conditions outside operating parameters, refer to ' <b>Specifications</b> ' and ' <b>Commissioning</b> '.
Poor temperature control	Make sure that the inlet temperature differentials are sufficient, refer to ' <b>Specifications</b> '.
Fluctuating or reduced flow	Check the showerhead and hose are not blocked. Check the washer/filters are not blocked. Make sure that the maintained inlet pressures are nominally balanced and sufficient, refer to ' <b>Specifications</b> '. Air lock or partial blockage in the pipework.
Water leaking from the showerhead	Water may drain from the showerhead for a short period after showering, this is normal. Check the water pressures are not too high for the product, refer to ' <b>Specifications</b> '.

## SPARE PARTS



## CUSTOMER SERVICE

### Guarantee

Your product has the benefit of our manufacture's guarantee which starts from date of purchase. This guarantee only applies in the United Kingdom and Republic of Ireland. To activate this guarantee, please return your completed registration card, visit our website or free phone 0800 5978551 within 30 days of purchase (UK only).

Within the guarantee period we will resolve defects in materials or workmanship, free of charge, by repairing or replacing parts or product as we may choose.

**This guarantee is in addition to your statutory rights and is subject to the following conditions:**

- The guarantee applies solely to the original installation under normal use and to the original purchaser only. The product must be installed and maintained in accordance with the instructions given in this guide.
- Service must only be undertaken by us or our appointed representative. **Note!** If a service visit is required the product must be fully installed and connected to services.
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date.
- For shower fittings or consumable items we reserve the right to supply replacement parts only.

### The guarantee does not cover:

- Call out charges for non product faults (such as damage or performance issues arising from incorrect installation, improper use, inappropriate cleaning, lack of maintenance, build up of limescale, frost damage, chemical attack, corrosion, system debris or blocked filters) or where no fault has been found with the product.
- Water or electrical supply, waste and isolation issues.
- Compensation for loss of use of the product or consequential or indirect loss of any kind.
- Damage or defects caused if the product is repaired or modified by persons not authorised by us or our appointed representative.
- Routine maintenance or replacement parts to comply with the requirements of the TMV2 or TMV3 healthcare schemes
- Accidental or wilful damage.
- Products purchased ex-showroom display.

### What to do if something goes wrong

If your product does not work correctly refer to this manual for fault diagnosis and check that it is installed and commissioned in accordance with our instructions. If this does not resolve the issue, contact us for help and advice.



### Helpdesk Service

Contact our Customer Services Team for product advice, to purchase spare parts or accessories or to set up service visit.

You can contact us via phone or e-mail - contact details below. Please provide your model name, power rating (if applicable) and date of purchase.



### Mira Showers Website (www.mirashowers.co.uk)

Visit our website to register your guarantee, download user guides, diagnose faults, purchase our full range of accessories and popular spares, or request a service visit.



### Spares and Accessories

We hold the largest stocks of genuine Mira spares and accessories. Contact us for a price or visit our website to purchase items from our accessory range and popular spares. (Only available in the United Kingdom)



### Service/Repairs

No one knows our products better than our nationwide team of Service Technicians. We can carry out service or repair work to your product both during and after the guarantee period. (Only available in the United Kingdom and Republic of Ireland.) Ask about our fixed price service repairs.

### To Contact Us: UK

**0844 571 5000**  
Calls cost 7p per minute plus your phone company's access charge

**01242 282595**

E-mail: Visit  
[www.mirashowers.co.uk/contactus](http://www.mirashowers.co.uk/contactus)

Mira Customer Services  
Cromwell Road, Cheltenham,  
Gloucestershire, GL52 5EP

Mira is a registered trade mark of Kohler Mira Limited. The company reserves the right to alter product specifications without notice.

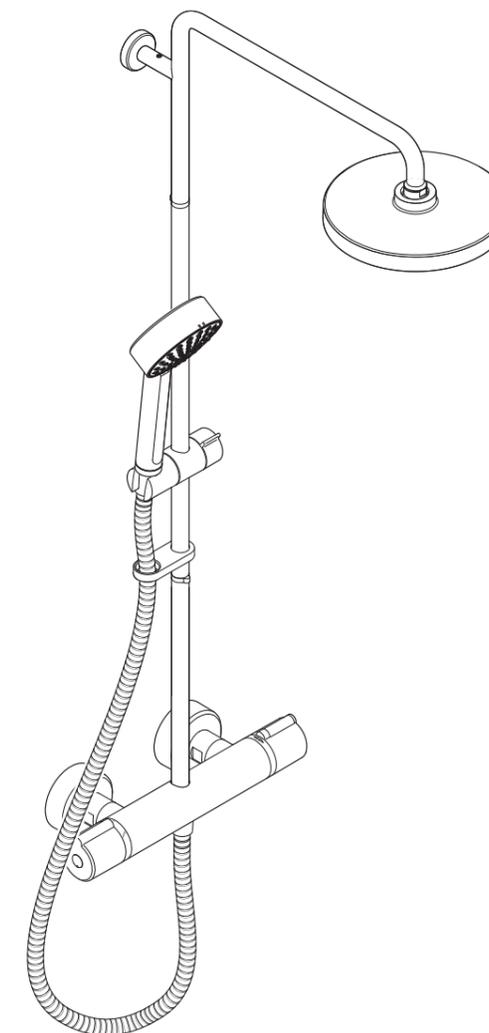
### To Contact Us: Eire Only

**01 531 9337**

E-mail:  
[CustomerServiceEire@mirashowers.com](mailto:CustomerServiceEire@mirashowers.com)



## Mira Relate ERD Thermostatic Shower Installation and User Guide



These instructions must be left with the user

## INTRODUCTION

Thank you for choosing a Mira shower. To enjoy the full potential of your new shower, please take time to read this guide thoroughly, and keep it handy for future reference.

### Guarantee

For **domestic installations**, Mira Showers guarantee the Mira Relate against any defect in materials or workmanship for a period of **five** years from the date of purchase (shower fittings for one year).

For **non-domestic installations**, Mira Showers guarantee the Mira Relate against any defect in materials or workmanship for a period of **one** year from the date of purchase.

**Failure to follow the instructions provided with the shower will invalidate the guarantee**

For terms and conditions refer to '**Customer Service**'.

**Design Registration** GB 001225254-0003

**Patents:** GB 2 407 138

Recommended Usage	
Domestic	✓
Light Commercial	✓
Heavy Commercial	✗
Healthcare	✗



## **Check out our full range of Showers**

Electric Showers

Digital Showers

Mixer Showers

Power Showers

Smart Showers

Shower Towers

## **From Top Shower Brands**

Mira Showers

Aqualisa Showers

Triton Showers

Gainsborough Showers

## **Shower Pumps can upgrade your showering experience even more**

Stuart Turner Shower Pumps

Salamander Shower Pumps

Grundfos Shower Pumps

**plumbworld**  
**Big brands, small prices.**